

RETURNS FORM

If you are not fully satisfied with your order, you may return or exchange your items within **10** working days of delivery.

Please note that we are only able to accept return that meet the following conditions:

1. All returned items are unused, unwashed and in perfect condition
2. All labels must be intact and not be removed
3. All items should be returned in the original packaging

Please fill out the form below and include reason for return or exchange. Attach the form inside the packet to be shipped.

Order number:			
Order item	Reason code	Return or Exchange	Exchange Instructions - Size, Colour
Reason code 1 Poor Quality 2 Poor Fit 3 Wrong Size 4 Wrong Colour 5 Wrong Product 6 Late Delivery 7 Defect Product			

ADDRESS

Atelier ParsMei
 Zanti AG
 Reckenbuehlstrasse 21
 6005 Luzern
 Switzerland

CONTACT

T: +41 79 124 1618
 E: hello@atelierparsmei.com

FOLLOW US

www.atelierparsmei.com
 @atelierparsmei

Once we have received the returned items, we will send you an email regarding your refund or exchange. It may take up to 14 working days for your return to be processed.

Refunds will be made via the original payment method used when placing the order.

We regret that we do not offer free returns at this point in time, but we are working on providing this service as we grow. Thank you for your understanding.

Returns address:

Atelier ParsMei - Zanti AG | Reckenbuehlstrasse 21, 6005 Luzern, Switzerland

Please remember to send us the tracking number .